



Provision of Services Regulations information

Company Name: PC Clinic Technologies Limited.

Trading Names: PC Clinic & PC Clinic Ashby

Legal Form: A limited company registered in London and incorporated in the UK.

Service: Computer, laptop, tablet and mobile phone repairs. Sales of computers, laptops and associated peripherals & hardware.

Registered office and postal address: 5 Huntingdon Court, Market Street, Ashby de la Zouch, Leicestershire. LE65 1AH

Telephone: 01530 888323

Email: sales@pcclinic-ashby.co.uk

Public registers: Details about the limited company's registration can be viewed at www.companieshouse.gov.uk under reference number 06611655

VAT number: GB 935 2055 36

General terms and conditions: An accompanying document will be handed to all repairs booked in with us. On supply of goods, full terms and conditions are available to download from our website.

Applicable law: Unless otherwise agreed, English law, with the English Courts having exclusive jurisdiction in relation to any claim, dispute or difference concerning the service and any matter arising from it.

Work Guarantees: All service work carries a 3 month guarantee from the date of completion (not the date of collection), this covers parts and labour used during repairs. Please see our full terms and conditions for further information. Specific manufacturer warranty may also apply in certain scenarios and these can be provided on request. Your statutory rights are not affected by our guarantee.

GDPR: We have a separate document outlining our compliance on GDPR and your data privacy.

Insurances held: Public and Employee Liability, Professional Indemnity. Policy details available on request.

Complaints: Complaints can be made by contacting Phil Barnfield or Kyle Chisnall at the above address.

As a Which? Trusted Trader we have a range of support services available to us and our customers. One of these services is access to an independent Alternative Dispute Resolution (ADR) service, which enables our customers to seek an impartial review of a complaint in the unlikely event that we are unable to resolve it between ourselves.

This is a free service for the customer, offered by Dispute Resolution Ombudsman, an approved government scheme. Further information about the Ombudsman can be found at <http://www.disputeresolutionombudsman.org/whichtrustedtraders/> or by telephoning them on 0333 241 3209

last revised May 2018, PC Clinic Technologies Limited.

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VAT Registration Number: 935 2055 36. Registered in England and Wales: 06611655. Directors: PD Barnfield & KM Chisnall